



JAL-DRISHTI

User Guide

Online Portal

Admin



Visit On
<https://jaldrishti.nic.in>



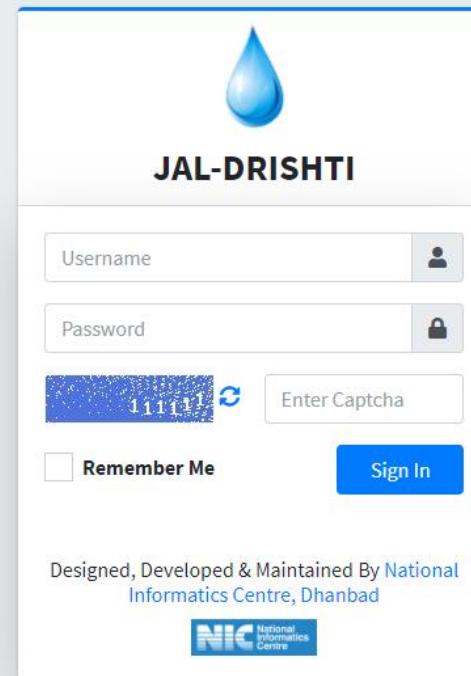
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Login



The image shows the JAL-DRISHTI login interface. It features a blue water drop icon at the top center. Below it, the text "JAL-DRISHTI" is displayed in a bold, sans-serif font. The login form consists of two text input fields: "Username" and "Password", each with a small icon (a person for Username and a lock for Password) to its right. Below these fields is a blue rectangular button containing the text "111111" and a refresh symbol. To the right of this button is a smaller box labeled "Enter Captcha". Below the input fields is a checkbox labeled "Remember Me". To the right of the checkbox is a blue "Sign In" button. At the bottom of the form, the text "Designed, Developed & Maintained By National Informatics Centre, Dhanbad" is displayed in a small, gray font. Below this text is the NIC logo.

- Use your registered Mobile Number & Password to login
- Insert the captcha and login



Dashboard

Priyanshu Kumar
(District Admin)

Logout

Dashboard

Master

Grievance Manager

Dashboard

Home / Dashboard

1 Water Supply Body

1 Water Tower

1 Area Covered

23 Grievance Lodged

Sales

Area

Donut

Month	Sales
January	30
February	45
March	60
April	25
May	80
June	55
July	90

Sales Graph

Quarter	Sales
2011 Q1	4000
2011 Q2	4500
2011 Q3	5000
2011 Q4	4000
2012 Q1	6000
2012 Q2	5000
2012 Q3	4000
2012 Q4	15000
2013 Q1	10000
2013 Q2	8000

20 Mail-Orders

50 Online

30 In-Store

Visitors

Online

Sales

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- Dashboard of Admin shows the count of Registered Water Supply Body, Water Tower, Area Covered & Grievance Lodged till now



Water Supply Body Master

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JAL-DRISHTI

Grievance Id:

Priyanshu Kumar
(District Admin)

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[Add Water Supply Body](#)

[Grievance Manager](#) ◀

Water Supply Body Master

Data Entry Form !

Name Water Supply Body Name	Email Water Supply Body Email	
Address Water Supply Body Address	Pincode Water Supply Body Pincode	
Block/Municipal Corp. Please Select	Panchayat/Ward -- Please Select Block --	
Incharge Name Incharge Name	Incharge Mobile Incharge Mobile	Login Password Enter Password <input type="password"/>
Department Incharge Department	Designation Incharge Designation	

[Submit](#) [Cancel](#)

Water Supply Body List !

Show: 10 entries

Search:

Rendering engine	Browser	Platform(s)	Engine version	CSS grade
Gecko	Firefox 1.0	Win 98+ / OSX.2+	1.7	A
Gecko	Firefox 1.5	Win 98+ / OSX.2+	1.8	A
Gecko	Firefox 2.0	Win 98+ / OSX.2+	1.8	A
Gecko	Firefox 3.0	Win 2k+ / OSX.3+	1.9	A
Gecko	Camino 1.0	OSX.2+	1.8	A
Gecko	Camino 1.5	OSX.3+	1.8	A
Gecko	Netscape 7.2	Win 95+ / Mac OS 8.6-9.2	1.7	A
Gecko	Netscape Browser 8	Win 98SE+	1.7	A
Gecko	Netscape Navigator 9	Win 98+ / OSX.2+	1.8	A
Gecko	Mozilla 1.0	Win 95+ / OSX.1+	1	A

Showing 1 to 10 of 13 entries

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- Fill the details to register the water supply body



New Grievances

JAL-DRISHTI

Grievance Id

New Grievances

Home / Grievance Manager / New Grievances

New Grievances !

Show 10 entries

Sl. No.	Grievance Id	Category Name	Lodge Date	Lodge Time	Closure Time	Complainant Details	Action
1	1021	Water Not Supplied	06-03-2021	04:53:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
2	1022	Water Not Supplied	06-03-2021	05:38:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
3	1025	Water Not Supplied	06-03-2021	09:33:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
4	1026	Water Not Supplied	06-03-2021	09:37:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
5	1029	Water Not Supplied	06-03-2021	10:25:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
6	1031	Water Not Supplied	06-03-2021	10:43:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
7	1032	Water Not Supplied	08-03-2021	12:08:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
8	1033	Water Not Supplied	08-03-2021	03:05:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
9	1034	Water Not Supplied	08-03-2021	03:15:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>
10	1036	Water Not Supplied	08-03-2021	04:04:PM	NA	Name: Sam Kumar Mo#: 6666666001	<input type="button" value=""/>

Showing 1 to 10 of 21 entries

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- New Grievances List show here
- Click the action button to Assign/Reject the Particular Grievance



Assign / Reject Grievances

JAL-DRISHTI

Grievance Id: 1021

Grievance Details

Grievance Description

Grievance Id	1021
Description	Water Leakage in Ward 2. See attached Image.
Category	Water Not Supplied
Lodge Date	06-03-2021
Lodge Time	04:53:PM

Action
Assign Department

Water Supply Body
Drinking Water and Sanitation Department Division-1

Remarks
Enter Remarks

Submit

Grievance Images

Grievance Location

Map Satellite

Stockton, San Francisco, Manteca, Modesto

Sr. No.	Grievance Id	Description	Lodge Date	Lodge Time	Location	Assignee	Action
7	1032	Water Not Supplied	08-03-2021	12:08:PM	NA	Name: Sam Kumar Mo#: 6666666001	
8	1033	Water Not Supplied	08-03-2021	03:05:PM	NA	Name: Sam Kumar Mo#: 6666666001	
9	1034	Water Not Supplied	08-03-2021	03:15:PM	NA	Name: Sam Kumar Mo#: 6666666001	
10	1036	Water Not Supplied	08-03-2021	04:04:PM	NA	Name: Sam Kumar Mo#: 6666666001	

Showing 1 to 10 of 21 entries

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- Choose the action Assign /Reject
- You may Assign the grievance to related Water Supply Body with remarks



Grievances Returned



JAL-DRISHTI

Grievance Id

Priyanshu Kumar
(District Admin)
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- [Grievances Resolved](#)
- [Grievances Rejected](#)

Grievances Returned

Home / Grievance Manager / Grievances Returned

Returned Grievances !

Sl. No.	Grievance Id	Category Name	Lodge Date	Returning Remarks	Returned By Dept.	Returning Date	Complainant Details	Action
No Record Found !								

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- Returned Grievances List show here
- Click the action button to view the details about particular Grievance



Grievances Resolved

JAL-DRISHTI

Grievance Id

Priyanshu Kumar
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thumb-up Grievances Resolved

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Resolved Grievances !

Sl. No.	Grievance Id	Category Name	Lodge Date	Resolve Remarks	Resolved By Dept.	Resolving Date	Complainant Details	Action
1	1003	Water Not Supplied	01-03-2021 01:15:PM	Now the water supply issue has been resolved in your area.	Drinking Water and Sanitation Department Division-1	12-03-2021 03:53:PM	Name: Sam Kumar Mo#: 6666666001	View Details

Showing 1 to 1 of 1 entries

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- Resolved Grievances List show here
- Click the action button to view the details about particular Grievance



Grievances Rejected

JAL-DRISHTI

Grievance Id

Grievances Rejected

Home / Grievance Manager / Grievances Rejected

Rejected Grievances !

Sl. No.	Grievance Id	Category Name	Lodge Date	Rejection Remarks	Rejected By Dept.	Rejection Date	Complainant Details	Action
1	1002	Water Leakage	18-02-2021 08:00:PM	Test Rejection	Dhanbad Water Supply Admin	21-02-2021 01:13:AM	Name: Sam Kumar Mo#: 6666666001	<input type="button" value="View Details"/>

Show 10 entries Search:

Copy CSV Excel PDF Print Column visibility

Dashboard

Master

Grievance Manager

- New Grievances
- Grievances Returned
- Grievances Resolved
- Grievances Rejected**

Showing 1 to 1 of 1 entries

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- **Rejected Grievances List** show here
- Click the action button to view the details about particular Grievance



Track Grievance

JAL-DRISHTI

Priyanshu Kumar (District Admin) [Logout](#)

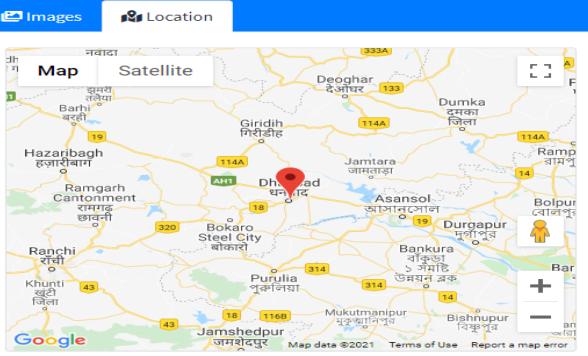
[Dashboard](#) [Master](#) [Grievance Manager](#)

Track Grievance

Grievance Details

Grievance Id	1002
Citizen Name	Sam Kumar
Description	A pipe is broken here.
Category	Supply Pipe Broken
Lodge Date / Time	18-02-2021 / 08:00:PM

[Images](#) [Location](#)



Grievance Status Timeline

18-02-2021	Sam Kumar Lodged new grievance
19-02-2021 12:39:AM	Assigned By Dhanbad Water Supply Admin To Drinking Water and Sanitation Department Division-1 Pls resolve it immediately
20-02-2021 01:42:AM	Return By Drinking Water and Sanitation Department Division-1 To Dhanbad Water Supply Admin Not belonging to our jurisdiction
20-02-2021 11:33:PM	Assigned By Dhanbad Water Supply Admin To Drinking Water and Sanitation Department Division-1 It's under ur jurisdiction only
21-02-2021 01:10:AM	Return By Drinking Water and Sanitation Department Division-1 To Dhanbad Water Supply Admin Not belonging to our jurisdiction
21-02-2021 01:13:AM	Cancelled By Dhanbad Water Supply Admin Test Rejection
	Closed!

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- Enter the Grievance Id to track the details
- Grievance related all information, images with geolocation & Timeline of Grievance Status shows here



Thanks !