



# JAL-DRISHTI

## User Guide

Online Portal

Tower Nodal



Visit On  
<https://jaldrishti.nic.in>



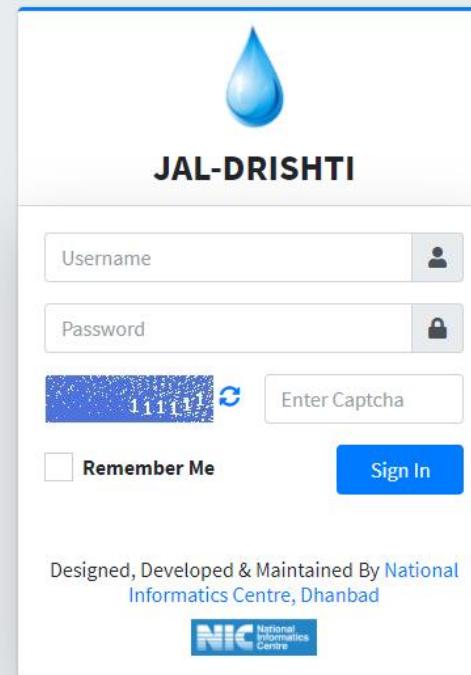
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# Login



The image shows the JAL-DRISHTI login interface. It features a blue water drop icon at the top, followed by the text "JAL-DRISHTI". Below this are two input fields: "Username" and "Password", each with a corresponding icon (user and lock). A "Remember Me" checkbox is followed by a "Sign In" button. Below the form, a message reads "Designed, Developed & Maintained By National Informatics Centre, Dhanbad" and the NIC logo is displayed.

- Use your registered Mobile Number & Password to login
- Insert the captcha and login



# Dashboard

**JAL-DRISHTI**

Grievance Id

Incharge Jharia (Tower Nodal)

**Dashboard**

Home / Dashboard

**1 Areas Mapped**

**2 User Registered**

**5/5 Citizen Satisfaction Meter**

**1 Feedbacks Received**

**Graphs**

Grievances Pending (Orange), Grievances Cancelled (Red), Grievances Resolved (Green)

**Water Supply Graph**

Quantity in MGD

Date	Quantity (MGD)
30-Mar-21	0
31-Mar-21	0
01-Apr-21	0
02-Apr-21	0
03-Apr-21	175
04-Apr-21	0
05-Apr-21	0
06-Apr-21	0
07-Apr-21	0
08-Apr-21	0

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- Dashboard of Tower Nodal shows no. of Area Mapped, User Registered, Citizen Satisfaction Meter, Feedback Received
- Bar & Line Graph represents different statistics related to water supply



# Tower Users

**JAL-DRISHTI**

Grievance Id

## Tower Users Master

Home / Master / Tower Users

### Data Entry Form!

User Type: Please Select

User Name:

User Mobile:

Login Password: Min Length 5, at least 1 lowercase, 1 number

User Department:

User Designation:

User Address: Water Supply Body Address

User Block/Municipal Corp.: Please Select

User Panchayat/Ward: -- Please Select Block --

### Tower Users List!

Show 10 entries

Sl No	User Name	User Type	User Mobile	User Address	Block/Mun. Corp.	Panchayat/Ward	Department	Designation
1	Nitesh Kumar	Valve Operator	7777777001	Dhaiya, Dhanbad, Jharkhand	Dhanbad Municipal Corporation	Dhanbad Municipal Corporation -Ward No.23		

Showing 1 to 1 of 1 entries

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- Provide the user type, user name, mobile, login password, department, designation, address, Block/Municipal Corporation & Panchayat/Ward



# Grievances Pending

JAL-DRISHTI

Grievance Id

## Grievances Pending

Home / Grievance Manager / Grievances Pending

### New Grievances !

Show 10 entries

Sl. No.	Grievance Id	Category Name	Lodge Date	Complainant Details	Image	Action
1	1036	Water Not Supplied	08-03-2021 04:04:PM	Name: Sam Kumar Mo#: 6666666001		<input type="button" value="View"/>

Showing 1 to 1 of 1 entries

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- Pending Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Grievances Returned

**JAL-DRISHTI**

Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)

[Logout](#)

[Dashboard](#)

[Create Master Data](#)

[Grievances](#) ▼

- [Pending](#)
- [Returned](#) ▼
- [Resolved](#)
- [Rejected](#)
- [Blank Page](#)

## Grievance Manager

### Returned Grievances !

Sl. No.	Grievance Id	Category Name	Lodge Date	Returning Remarks	Returned By Dept.	Returning Date	Complainant Details	Image	Action
1	1021	Water Not Supplied	06-03-2021 04:53:PM	Assign to Tower 2	Jharia Tower 1	25-03-2021 12:40:PM	Name: Sam Kumar Mo#: 66666666001		<a href="#">View</a>

Showing 1 to 1 of 1 entries

Previous 1 Next

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- Returned Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Grievances Resolved

JAL-DRISHTI

Grievance Id

Incharge Jharia (Tower Nodal)

Dashboard

Grievance Manager

## thumb-up Grievances Resolved

Home / Grievance Manager / Grievances Resolved

### Resolved Grievances !

Show 10 entries

Copy CSV Excel PDF Print Column visibility

Sl. No.	Grievance Id	Category Name	Lodge Date	Resolve Remarks	Resolved By Dept.	Resolving Date	Complainant Details	Image	Action
1	1066	Polluted Water	03-04-2021 12:45:PM	Issue resolved	Jharia Tower 1	03-04-2021 12:59:PM	Name: Priyanshu Mo#: 8961549047		<input type="button" value="View"/>
2	1067	Polluted Water	03-04-2021 01:43:PM	Action Taken	Jharia Tower 1	03-04-2021 02:04:PM	Name: CHANDAN KUMAR Mo#: 7004910602		<input type="button" value="View"/>

Showing 1 to 2 of 2 entries  1

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- Resolved Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Grievances Rejected

**JAL-DRISHTI**

Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)

[Logout](#)

[Dashboard](#)

[Create Master Data](#)

**Grievances**

- [Pending](#)
- [Returned](#)
- [Resolved](#)
- [Rejected](#) Selected
- [Blank Page](#)

## Grievance Manager

### Rejected Grievances !

Sl. No.	Grievance Id	Category Name	Lodge Date	Rejection Remarks	Rejected By Dept.	Rejection Date	Complainant Details	Image	Action
No Record Found !									

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- Rejected Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Thanks !