



# JAL-DRISHTI

## User Guide

### Online Portal

### Tower Nodal



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# Login



## JAL-DRISHTI






☐ **Remember Me**

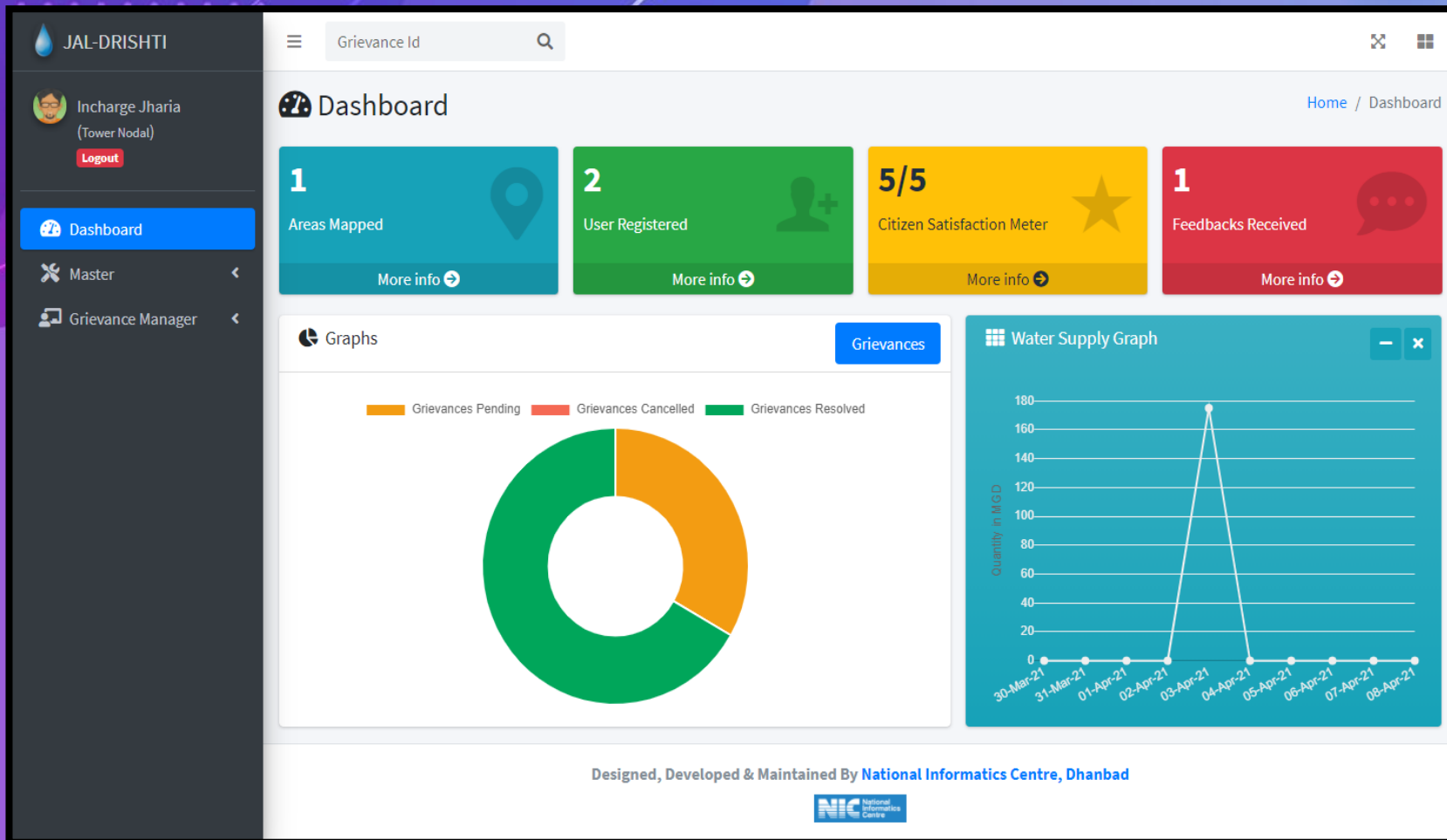
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- Use your registered Mobile Number & Password to login
- Insert the captcha and login



# Dashboard



- Dashboard of Tower Nodal shows no. of Area Mapped, User Registered, Citizen Satisfaction Meter, Feedback Received
- Bar & Line Graph represents different statistics related to water supply



# Tower Users

JAL-DRISHTI

Incharge Jharia  
(Tower Nodal)  
Logout

Dashboard

Master

Create User Types

Tower Users

Grievance Manager

Grievance Id

Tower Users Master

Home / Master / Tower Users

Data Entry Form !

User Type

Please Select

User Name

User Name

User Mobile

User Mobile

Login Password

Min Length 5, at least 1 lowercase, 1 number i

User Department

User Department

User Designation

User Designation

User Address

Water Supply Body Address

User Block/Municipal Corp.

Please Select

User Panchayat/Ward

-- Please Select Block --

Submit

Cancel

Tower Users List !

Show 10 entries

Search:

Copy

CSV

Excel

PDF

Print

Column visibility

Sl No	User Name	User Type	User Mobile	User Address	Block/Mun. Corp.	Panchayat/Ward	Department	Designation
1	Nitesh Kumar	Valve Operator	7777777001	Dhaiya, Dhanbad, Jharkhand	Dhanbad Municipal Corporation	Dhanbad Municipal Corporation -Ward No.23		

Showing 1 to 1 of 1 entries

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Next

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- Provide the user type, user name, mobile, login password, department, designation, address, Block/Municipal Corporation & Panchayat/Ward





# Grievances Pending

JAL-DRISHTI

Incharge Jharia  
(Tower Nodal)  
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Grievances Pending

Grievances Returned

Grievances Resolved

Grievances Rejected

Grievance Id

Grievances Pending

Home / Grievance Manager / Grievances Pending

New Grievances !

Show 10 entries

Search:

Copy CSV Excel PDF Print Column visibility

Sl. No.	Grievance Id	Category Name	Lodge Date	Complainant Details	Image	Action
1	1036	Water Not Supplied	08-03-2021 04:04:PM	Name: Sam Kumar Mo#: 6666666001		

Showing 1 to 1 of 1 entries

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- Pending Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Grievances Returned

JAL-DRISHTI

Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)  
[Logout](#)

Dashboard

Create Master Data

Grievances

Pending

Returned

Resolved

Rejected

Blank Page

**Grievance Manager** [Home](#) / [Grievance Manager](#)

**Returned Grievances !**

Show  entries Search:

[Copy](#) [CSV](#) [Excel](#) [PDF](#) [Print](#) [Column visibility](#)

Sl. No.	Grievance Id	Category Name	Lodge Date	Returning Remarks	Returned By Dept.	Returning Date	Complainant Details	Image	Action
1	1021	Water Not Supplied	06-03-2021 04:53:PM	Assign to Tower 2	Jharia Tower 1	25-03-2021 12:40:PM	Name: Sam Kumar Mo#: 6666666001		

Showing 1 to 1 of 1 entries Previous **1** Next

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- Returned Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Grievances Resolved

JAL-DRISHTI

Incharge Jharia  
(Tower Nodal)  
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Resolved Grievances !

Show 10 entries

Search:

Copy CSV Excel PDF Print Column visibility

Sl. No.	Grievance Id	Category Name	Lodge Date	Resolve Remarks	Resolved By Dept.	Resolving Date	Complainant Details	Image	Action
1	1066	Polluted Water	03-04-2021 12:45:PM	Issue resolved	Jharia Tower 1	03-04-2021 12:59:PM	Name: Priyanshu Mo#: 8961549047		
2	1067	Polluted Water	03-04-2021 01:43:PM	Action Taken	Jharia Tower 1	03-04-2021 02:04:PM	Name: CHANDAN KUMAR Mo#: 7004910602		

Showing 1 to 2 of 2 entries

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- Resolved Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Grievances Rejected

JAL-DRISHTI

Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)  
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Rejected Grievances !

Sl. No. ↑↓	Grievance Id ↑↓	Category Name ↑↓	Lodge Date ↑↓	Rejection Remarks ↑↓	Rejected By Dept. ↑↓	Rejection Date ↑↓	Complainant Details ↑↓	Image ↑↓	Action ↑↓
No Record Found !									

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- Rejected Grievances List Shows here
- Click the action button to view the details about particular Grievance





Thanks !