



# JAL-DRISHTI

## User Guide

### Online Portal

### Water Supply Body



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# Login



## JAL-DRISHTI






☐ **Remember Me**

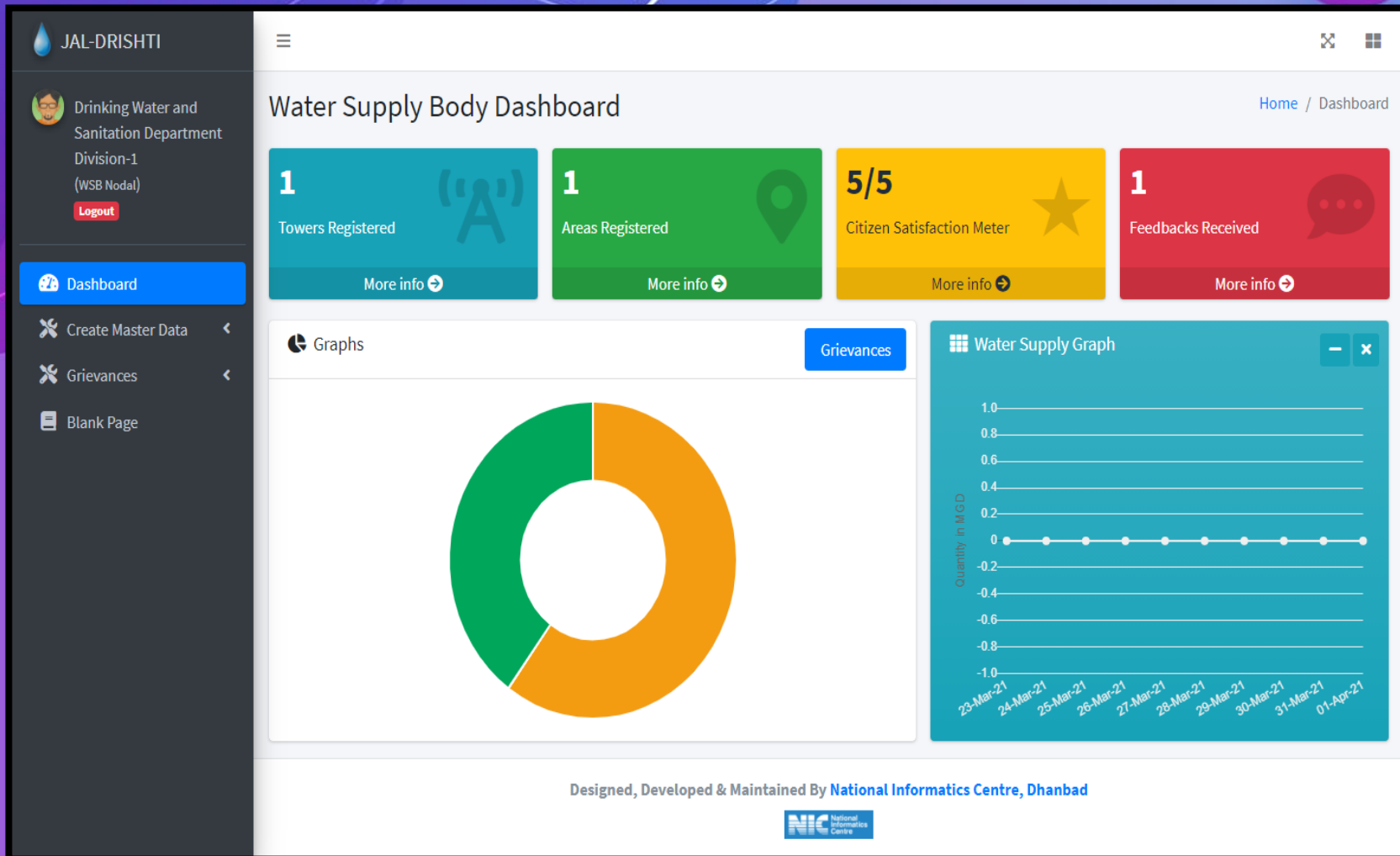
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- Use your registered Mobile Number & Password to login
- Insert the captcha and login



# Dashboard



- Dashboard of Water Supply Body shows no. of Tower Registered, Area Registered, Citizen Satisfaction Meter, Feedback Received
- Bar & Line Graph represents different statistics related to water supply



# Water Supply Area

JAL-DRISHTI

Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)  
[Logout](#)

Dashboard

Create Master Data

Add Water Supply Area

Add Water Supply Tower

Create Tower-Area Mapping

Add Announcement

Grievances

Blank Page

Add Water Supply Area

Home / Add Water Supply Area

Data Entry Form !

Supply Area Name

Block/Municipal Corp.

Panchayat/Ward

Water Supply Area Name

Please Select

-- Please Select Block --

Submit

Cancel

Water Supply Body List !

Show 10 entries

Search:

Copy

CSV

Excel

PDF

Print

Column visibility

Rendering engine	Browser	Platform(s)	Engine version	CSS grade
Gecko	Firefox 1.0	Win 98+ / OSX.2+	1.7	A
Gecko	Firefox 1.5	Win 98+ / OSX.2+	1.8	A
Gecko	Firefox 2.0	Win 98+ / OSX.2+	1.8	A
Gecko	Firefox 3.0	Win 2k+ / OSX.3+	1.9	A
Gecko	Camino 1.0	OSX.2+	1.8	A
Gecko	Camino 1.5	OSX.3+	1.8	A
Gecko	Netscape 7.2	Win 95+ / Mac OS 8,6-9.2	1.7	A
Gecko	Netscape Browser 8	Win 98SE+	1.7	A
Gecko	Netscape Navigator 9	Win 98+ / OSX.2+	1.8	A
Gecko	Mozilla 1.0	Win 95+ / OSX.1+	1	A
Rendering engine	Browser	Platform(s)	Engine version	CSS grade

Showing 1 to 10 of 13 entries

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- Provide the area name select Block/Municipal Corporation & Panchayat/Ward





# Water Supply Tower

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Drinking Water and Sanitation Department  
Division-1 (WSB Nodal)  
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[Dashboard](#)

[Create Master Data](#)

[Add Water Supply Area](#)

[Add Water Supply Tower](#)

[Create Tower-Area Mapping](#)

[Add Announcement](#)

[Grievances](#)

[Blank Page](#)

Add Water Supply Tower

Home / Add Water Supply Tower

Data Entry Form !

Tower Name

Water Supply Tower Name

Tower Capacity

Tower Capacity in Litres

Distribution By

Please Select

Address

Water Supply Body Address

Block/Municipal Corp.

Please Select

Panchayat/Ward

-- Please Select Block --

Incharge Name

Incharge Name

Incharge Mobile

Incharge Mobile

Login Password

Enter Password

Incharge Department

Incharge Department

Incharge Designation

Incharge Designation

Submit

Cancel

Water Supply Body List !

Show 10 entries

Search:

Copy

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Excel

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Print

Column visibility

Rendering engine	Browser	Platform(s)	Engine version	CSS grade
Gecko	Firefox 1.0	Win 98+ / OSX.2+	1.7	A
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Gecko	Firefox 3.0	Win 2k+ / OSX.3+	1.9	A
Gecko	Camino 1.0	OSX.2+	1.8	A
Gecko	Camino 1.5	OSX.3+	1.8	A
Gecko	Netscape 7.2	Win 95+ / Mac OS 8.6-9.2	1.7	A
Gecko	Netscape Browser 8	Win 98SE+	1.7	A
Gecko	Netscape Navigator 9	Win 98+ / OSX.2+	1.8	A
Gecko	Mozilla 1.0	Win 95+ / OSX.1+	1	A
Rendering engine	Browser	Platform(s)	Engine version	CSS grade

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NIC

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- Fill the Tower Name, Tower Capacity, Distributed By, Address, Block/Municipal Corporation, Panchayat/Ward Incharge details like name, mobile login password, department, designation



# Map Tower & Water Supply Area



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Add Water Supply Area

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Map Tower and Water Supply Area

Home / Map Tower and Water Supply Area

Data Entry Form !

Water Supply Area

Please Select

Water Supply Tower

Please Select

Water Supply Start Time

--:-- AM/PM

Water Supply End Time

--:-- AM/PM

Submit

Cancel

Water Supply Body List !

Show 

10

 entries

Search:

Copy

CSV

Excel

PDF

Print

Column visibility

Rendering engine	Browser	Platform(s)	Engine version	CSS grade
Gecko	Firefox 1.0	Win 98+ / OSX.2+	1.7	A
Gecko	Firefox 1.5	Win 98+ / OSX.2+	1.8	A
Gecko	Firefox 2.0	Win 98+ / OSX.2+	1.8	A
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Gecko	Mozilla 1.0	Win 95+ / OSX.1+	1	A
Rendering engine	Browser	Platform(s)	Engine version	CSS grade

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- Select Water Supply Area, Water Supply Tower, Water Supply Start Time, Water Supply End Time



# Announcement

JAL-DRISHTI

Drinking Water and Sanitation Department Division-1 (WSB Nodal)

Logout

Dashboard

Create Master Data

Add Water Supply Area

Add Water Supply Tower

Create Tower-Area Mapping

Add Announcement

Grievances

Blank Page

Announcement Master

Home / Master / Announcement

Data Entry Form !

Description

Start Date

dd-mm-yyyy

End Date

dd-mm-yyyy

Submit

Cancel

Announcement List !

Showing 1 to 4 of 4 entries

Copy CSV Excel PDF Print Column visibility

Sl. No.	Description	Water Supply Body	Start Date	End Date
1	Water Supply will be effected in DMC Ward 1 and Ward 2 on 07-Mar-21 to 08-Mar-21 due to Leakage Repair.	Drinking Water and Sanitation Department Division-1	05-03-2021	16-03-2021
2	Water will be supplied in Barwadda and Hirapur at evening 6:00 PM instead of morning timing, during 08-Mar-21 to 15-Mar-21 due to Maintanace work.	Drinking Water and Sanitation Department Division-1	05-03-2021	23-03-2021
3	Testing Announcement Master	Drinking Water and Sanitation Department Division-1	25-03-2021	30-03-2021
4	Today at 9am water will be supply	Drinking Water and Sanitation Department Division-1	26-03-2021	26-03-2021
Sl. No.	Description	Water Supply Body	Start Date	End Date

Showing 1 to 4 of 4 entries

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- Description of Announcement, Start Date, End Date



# Pending Grievances

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Division-1 (WSB Nodal)  
[Logout](#)

Dashboard

Create Master Data

Grievances

Pending

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Resolved

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Pending Grievances

Home / Grievance Manager

New Grievances !

Show 10 entries

Search:

Copy CSV Excel PDF Print Column visibility

Sl. No.	Grievance Id	Category Name	Lodge Date	Complainant Details	Image	Action
1	1036	Water Not Supplied	08-03-2021 04:04:PM	Name: Sam Kumar Mo#: 6666666001		
2	1034	Water Not Supplied	08-03-2021 03:15:PM	Name: Sam Kumar Mo#: 6666666001		
3	1022	Water Not Supplied	06-03-2021 05:38:PM	Name: Sam Kumar Mo#: 6666666001		

Showing 1 to 3 of 3 entries

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- Pending Grievances List Shows here
- Click the action button to view the details about particular Grievance





# Returned Grievances

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Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)  
[Logout](#)

Dashboard

Create Master Data

Grievances

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Returned

Resolved

Rejected

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**Grievance Manager** [Home](#) / [Grievance Manager](#)

**Returned Grievances !**

Show  entries Search:

Copy CSV Excel PDF Print Column visibility

Sl. No.	Grievance Id	Category Name	Lodge Date	Returning Remarks	Returned By Dept.	Returning Date	Complainant Details	Image	Action
1	1021	Water Not Supplied	06-03-2021 04:53:PM	Assign to Tower 2	Jharia Tower 1	25-03-2021 12:40:PM	Name: Sam Kumar Mo#: 6666666001		

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- Returned Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Resolved Grievances

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Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)  
[Logout](#)

Dashboard

Create Master Data

**Grievances**

Pending

Returned

**Resolved**

Rejected

Blank Page





## Grievance Manager

Home / Grievance Manager

Resolved Grievances !

Show 10 entries Search:

Copy CSV Excel PDF Print Column visibility

Sl. No.	Grievance Id	Category Name	Lodge Date	Resolve Remarks	Resolved By Dept.	Resolving Date	Complainant Details	Image	Action
1	1003	Water Not Supplied	01-03-2021 01:15:PM	Now the water supply issue has been resolved in your area.	Drinking Water and Sanitation Department Division-1	12-03-2021 03:53:PM	Name: Sam Kumar Mo#: 6666666001		
2	1050	Water Not Supplied	25-03-2021 12:09:PM	Today at 4 PM Water will be supplied	Drinking Water and Sanitation Department Division-1	25-03-2021 12:14:PM	Name: User Name Mo#: 7209565717		

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- Resolved Grievances List Shows here
- Click the action button to view the details about particular Grievance



# Rejected Grievances

JAL-DRISHTI

Drinking Water and Sanitation Department  
Division-1  
(WSB Nodal)  
Logout

Dashboard

Create Master Data

Grievances

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Grievance Manager

Home / Grievance Manager

Rejected Grievances !

Sl. No. ↑↓	Grievance Id ↑↓	Category Name ↑↓	Lodge Date ↑↓	Rejection Remarks ↑↓	Rejected By Dept. ↑↓	Rejection Date ↑↓	Complainant Details ↑↓	Image ↑↓	Action ↑↓
No Record Found !									

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- Rejected Grievances List Shows here
- Click the action button to view the details about particular Grievance



Thanks !